

# Veteran Disaster Assistance

After a disaster, if you're a Veteran, you can find help and support through the VA and other resources on this page.

## [Veterans Crisis Line](#)

If you are a Veteran in crisis – or you're concerned about one – free, confidential support is available 24 hours a day, 7 days a week.

The Veterans Crisis Line is available by phone, text, or chat:

- Dial **988** then **Press 1**.
- Send a text to **838255**.
- [Chat online](#) .
- Support for deaf and hard of hearing: Call **1-800-799-4889**.

## Contact Us

To contact the VA with questions or for information, you can use either of the following to reach us:

- **MyVA411 main information line: 1-800-698-2411, 24 hours a day, 7 days a week.**
- [Ask VA](#)

## Veterans Health Administration (VHA)

You can also visit any VA facility to get help. Go to the [Find VA Locations](#) page to find a local facility near you.

VA may place mobile support vehicles in your disaster area to offer easy access to health care and prescription refills. We may also stage Public Contact Teams at local shelters or in Disaster Recovery Centers (DRCs).

These resources can help all who qualify with the following:

- Identifying Veteran status.
- Evaluating available benefits (including medical, prescription, and other benefits).
- Assisting with housing case management.

To speak with the VHA about any of the resources in this section, please call:

- 1-877-222-VETS (8387), Monday through Friday, 8 a.m. to 8 p.m. ET

## [Guide and Service Dogs](#)

For expenses incurred for your service dog as part of a disaster, contact your Sensory Aids representative for help.

### [Spinal Cord Injuries and Disorders - VA Outreach Program](#)

If you or a Veteran you care for has a spinal cord or traumatic brain injury, is homebound, and needs assistance, someone from the VA should contact you.

### [Caregiver Support](#)

1-855-260-3274

If you are the caregiver of a Veteran, contact us about our Caregiver Support Program. The program offers training, resources, and tools to help you succeed.

## **Veterans Benefits Administration (VBA)**

To learn more about the resources in this section, please call the numbers provided below. Or to speak with the VBA for all other questions, call:

- 1-844-698-2411

### **Were you not able to get a benefit payment after a disaster?**

If you or a beneficiary weren't able to get a benefit payment after a disaster, call our National Call Center. We can guide you on how to request a one-time special payment if you have a financial hardship.

- 1-800-827-1000

### [VA Home Loans - After a Disaster](#)

If you need help making your mortgage payment after a disaster, VA can help. We can do the following for you:

- Ask loan holders to put a 90-day freeze on foreclosure.
- Encourage holders to waive late charges.

VA may also be able to work with your servicers or loan holder to apply pre-payments already made to your upcoming payment.

### [Education and Training - GI Bill Beneficiaries](#)

1-888-442-4551

If your school closes temporarily due to a disaster, VA will continue payments. Payments continue through the end of the term or up to 4 weeks (28 calendar days) from the date of the closure, whichever is earlier.

### [Veterans Readiness and Employment \(VR&E\)](#)

If you are a displaced Veteran and receive employment services from the VA, you may qualify for two additional months of Employee Adjustment Allowance (EAA).

The VR&E program also provides eligible Veterans with independent living (IL) services. This can help you function independently within your home and community.

### [Adapted Housing](#)

1-877-827-3702

If your home was adapted through the VA Specially Adapted Housing program, other assistance may be available to you. We may help fund repairs if a disaster damaged or caused the loss of your adapted home.

Any new assistance will be based on repair costs your insurance doesn't cover and any previous assistance you got from FEMA for the home.

### [Automobile Adaptive Allowance](#)

1-800-827-1000

If a disaster caused the loss of a previously adapted automobile, you may qualify for assistance. Your insurance must not cover the damage.

### [eBenefits - Update Contact and Direct Deposit Information After a Disaster](#)

After a disaster, the VA can assist with your VA pension or Dependency and Indemnity Compensation (DIC) payments. You can do any of the following to keep your payments on schedule:

- Update your physical and mailing address.
- Change your contact information.
- Set up or make corrections to your pension or compensation direct deposit.

You can also visit your local VA Regional Benefits Office for help.

## **Additional Resources for Veterans**

In this section, you'll find other resources for Veterans, their families, or their caregivers. Each one helps expand the path to VA benefits and services.

### [Housing Assistance for Veterans](#)

1-877-424-3838

If you qualify, you may have housing options through VA and other joint programs. These options may include re-housing and rental assistance.

### [Debt Management Center](#)

1-800-827-0648

After a disaster, if you have questions about repayment, offsets, hardships, and waivers for debt owed to VA, contact the Debt Management Center.

### [Women Veterans Call Center \(WVCC\)](#)

Call or text 1-855-829-6636.

If you're a woman Veteran, or their family or caregiver, we provide information about VA services and resources. The call is free and you can call as often as you like: Monday through Friday, 8 a.m. - 10 p.m. ET; Saturdays, 8 a.m. - 6:30 p.m. ET.

### [Homeless Veterans](#)

1-877-4AID-VET (1-877-424-3838)

Explore the website to learn about and share information on VA programs for Veterans who are homeless.

- Call or visit your [local VA Medical Center](#) or [Community Resource and Referral Center](#) if you are homeless or at imminent risk of becoming homeless.
- Call the number above for you and your family to access VA services.

#### [Veteran Service Organizations \(VSOs\) Directory](#)

If you want to find contacts for VA-approved VSOs and VA state directors, this directory can help.

#### [National Archives for Veterans Records](#)

If you need copies of your military service records, you can request them from the National Archives online, by mail, fax, or through [eBenefits](#).

#### [Federal Benefits for Veterans, Dependents, and Survivors](#)

The VA benefits book offers a brief overview of common VA benefits and services. It is available online and in print for download.